

# This clinic is using:



MediBetter is working to support your doctor so that they can focus their time and energy on you. We are doing this with AI-powered MBS (Medicare Benefits Schedule) billing solutions that help your doctor to bill Medicare correctly and accurately for your consultation. Your doctor is using one of our solutions today and we want to explain to you how and why we use your data for our solutions to support your doctor.

MediBetter understands that protecting your personal information is important and we take this responsibility very seriously. We believe that the responsible use of personal information collected is critical to our business objectives and reputation. MediBetter follows the Commonwealth Privacy Act 1988 and the Australian Privacy Principles (APPs) when collecting, using, disclosing, securing and providing access to personal information.



## **What Information Does MediBetter Use?**

For best results MediBetter requires access to your consultation notes. MediBetter does not require, nor ask for, any identifying information (e.g. name, DOB, or address) about you for our solutions to function.



## **Is My Data Safe?**

MediBetter implements de-identification and encryption procedures to further reduce the risk of any identifying information coming through our platforms.



## **Who Has Access To My Data?**

Access to your data is tightly controlled. We only share information with third parties when necessary, with your consent, or as required by law.



## **Do I Have to Give Consent?**

Your consent is essential and it is recommended that your doctor discuss this with you before using MediBetter solutions. You can withdraw consent at any time by letting your doctor or clinic know.



## **Where Is My Data Stored?**

All data is stored right here in Australia, protected by strict local regulations. If we ever need to work with trusted third parties overseas, we adhere to the Australian Privacy Principles to keep your information secure.

## **Would You Like To Know More?**

Visit our website: [medibetter.com.au](https://medibetter.com.au)

